

Who is eligible for a MasterMoney Debit Card?

To be eligible for a MasterMoney Debit Card, you must have a checking account that is open and in good standing. If you only want to access a savings account, or do not qualify for a MasterMoney Debit Card, you will be sent an ATM card.

Is a MasterMoney Debit Card a credit card?

No, although a MasterMoney Debit Card is accepted everywhere MasterCard credit cards are accepted, it is not a credit card. The purchase amount is automatically taken out of your checking account. There are never any interest charges or monthly bills to pay.

How do I use a MasterMoney Debit Card?

Simply present your card instead of writing a check, sign the receipt, and the amount of the purchase is automatically deducted from your checking account.

First Cash ATM Card:

The First Cash ATM card can access either your First Bank Checking or Savings account at any Alaska Option or Plus System Automatic Teller Machine. This is an ATM/Cash Machine card only and requires you to enter your Personal Identification Number (PIN) at the ATM/Cash Machine in order to withdraw money.

What about ATM locations?

You will be provided with a unique four-digit personal ID number (PIN) to withdraw cash from ATMs and make purchases at Point-of-Sale (POS) locations. At ATMs, you can access both your checking and savings accounts. You can even transfer funds between the two!

What about record keeping?

Record keeping is easier too! In addition to receiving a receipt at the time of each ATM transaction and purchase, your monthly account statement will have an itemized description of every ATM transaction and purchase made with your ATM or MasterMoney Debit Card.

How do I get a new PIN and card?

Contact your local branch. Your new pin/card will take about 7-10 business days to reach you via postal mail. Your PIN will come separately from your card. The bank does not see your pin number at all. This comes directly from the card processors and the pin is automatically generated.